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**Subject:** Oil Specifications  
**Date:** Tue, 18 Sep 2007 09:10:25 -0400  
**From:** "Fox, Kathrene " <Extern.Kathrene.Fox@vw.com>  
**To:** doonboggle@YAHOO.COM

Dear Mr. Timmerman:

Thank you for your correspondence. Based on the nature of your question, my colleagues in Germany asked that I respond in their behalf.

First, I apologized for the confusion our diesel engine oil specifications. We have determined that 506.01 or the 507.00 is acceptable for use in the United States specification vehicles, as it meets the minimum requirement of 505.01 as stated in your owner's manual. After reading your e-mail, I documented your suggestion to issue a technical service bulletin and forwarded internally for consideration. Please remember to use the recommended maintenance intervals located in your owner's manual, this will ensure your vehicle many more miles of happy motoring.

Thank you again, Mr. Timmerman for taking the time to contact us. If I may ever be of assistance in the future, I can be reach at our CARE Center at (800) 822-8987.

Sincerely,

Kathrene Fox

Executive Specialist

Volkswagen of America



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**Date:** Wed, 5 Sep 2007 23:43:08 +0200 (CET)  
**From:** "Volkswagen Kundenbetreuung" <kundenbetreuung@volkswagen.de>  
**Subject:** Ihre Mail an Volkswagen  
**To:** doonboggle@YAHOO.COM

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wir haben Ihre Mail erhalten und zur Bearbeitung an unsere Mitarbeiter weitergeleitet.

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Mit freundlichen Grüßen

Ihre Volkswagen Kundenbetreuung

Dear Customer,

We have received your e-mail and already forwarded it to the responsible colleagues.

This message was generated automatically. Please do not answer to this e-mail, as it will not accelerate the answering of your inquiry.

Yours sincerely,

Volkswagen Customer Care

VOLKSWAGEN AG  
Sitz/Domicile: Wolfsburg  
Registergericht/Court of Registry: Amtsgericht  
Braunschweig  
HRB Nr./Commercial Register No.: 100484  
Vorsitzender des Aufsichtsrats/Chairman of the  
Supervisory Board: Ferdinand Piëch

Vorstand/Board of Management: Martin Winterkorn  
(Vorsitzender/Chairman), Francisco J. Garcia Sanz, Jochem  
Heizmann, Horst Neumann, Hans Dieter Pötsch

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**Date:** Wed, 5 Sep 2007 14:35:39 -0700 (PDT)  
**From:** "doonboggle" <doonboggle@yahoo.com>  
**Subject:** Oil for newer Jetta TDI  
**To:** KUNDENBETREUUNG@volkswagen.de

Good morning ... or afternoon ... whichever:

I recently purchased an early 2006 VW Jetta TDI that, according to the manual and engine compartment sticker, is required to use 505.01 rated oil. Yet, on the internet, I am reading all sorts of discussions regarding a different rate of 507.00 being acceptable.

I am confused ... as are many others .... and very concerned about the possibility of voiding my warranty if using an unapproved oil. In addition, I am reading that dealers in the USA are also 'confused' ... and in many cases, are refusing to use the new 507.00 oil that supposedly is acceptable since it, again 'supposedly', exceeds the standards of 505.01 and/or 506.00 rated oil.

Please, can you clarify for me, and others, whether or not 507.00 oil is acceptable for A5 VW cars ... of all models; Jetta, Golf, Passat, etc..

Also, if this oil is approved, is it possible that the dealers can be properly notified by way of a service bulletin? This is causing a great deal of concern, and confusion, here in America.

Yours...  
Chuck Timmerman  
Yerington, Nevada  
USA

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