

2003 Volkswagen Golf L4-1.9L DSL Turbo (ALH)[Vehicle Level](#) → [Technical Service Bulletins](#) → [Customer Interest](#) → [Interior - Armrest Loose/Improper Ratcheting](#) ←**Interior - Armrest Loose/Improper Ratcheting**[Notes](#)

Group: 68

Number: 02-02

Date: Dec. 5, 2002

Subject:

Armrest, Loose, Does Not Ratchet Correctly

Model(s):

Golf, Jetta, New Beetle -->2003

with Armrest

Condition

Armrest is loose, does not ratchet correctly.

May be caused by armrest pivot bushings loosened inside pivot point.

Service

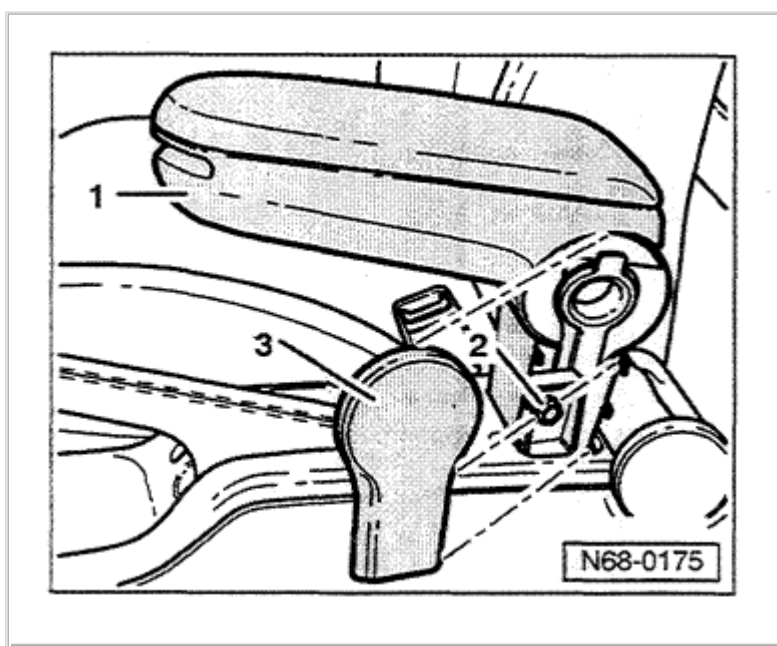
Repair by pressing bushings back into place and securing with 2 screws per bushing as follows:

Tools required

^ Bar clamp with minimum 210 mm opening dimension (obtain locally).

^ Washer with a diameter of 32-35 mm and mm. thickness of 4 mm (obtain locally).

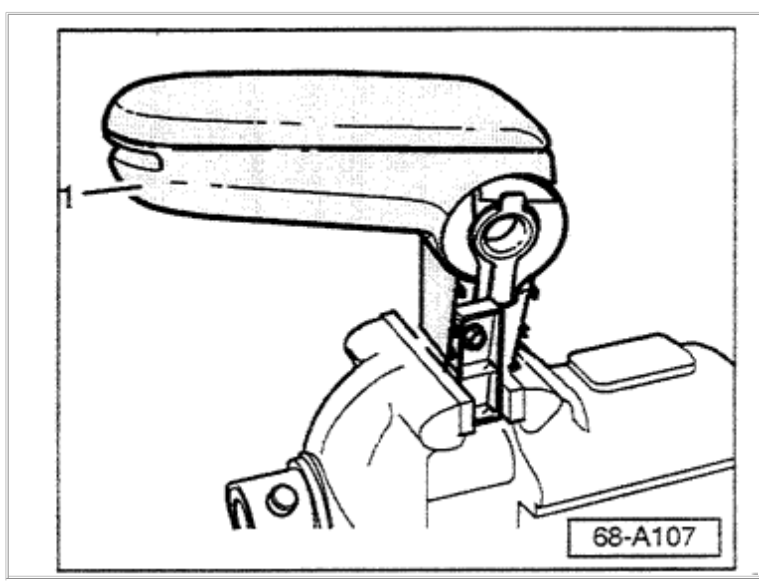
Armrest removing



Zoom

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- Unclip trim -3- from armrest assembly -1-.
- Remove bolt -2- and remove center armrest.
- Unclip opposite trim (mirror of -3-).

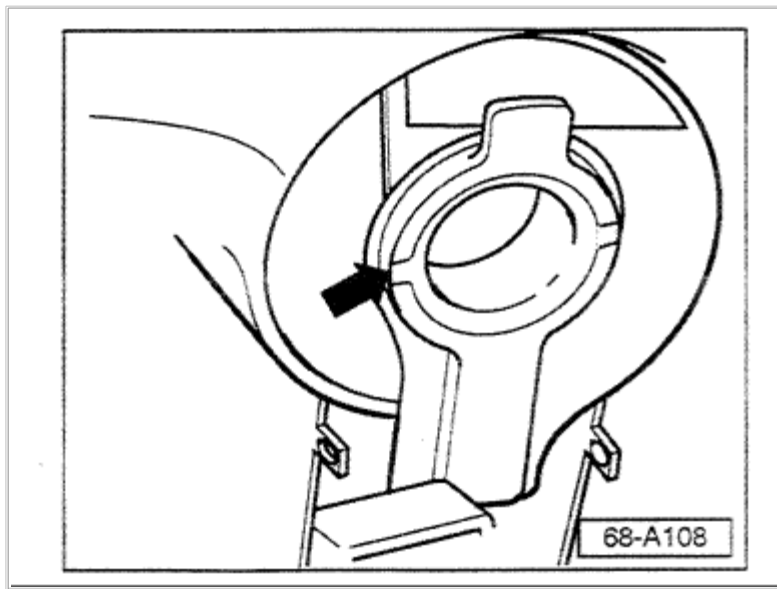


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- Clamp armrest in vise as shown.

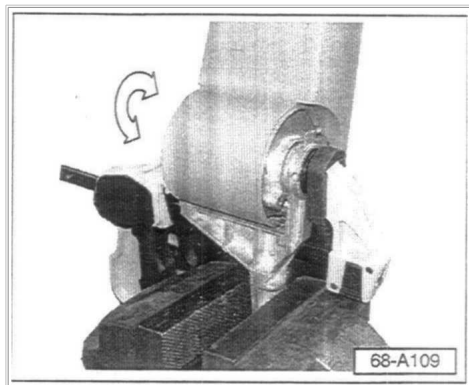
Reinstall left and right bushings with tab (arrow) on bushing pointed towards and lined up with notch on front of armrest as follows:



Zoom

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- Align tabs on bushings with front notch on armrest (arrow)
- Place washer against bushing

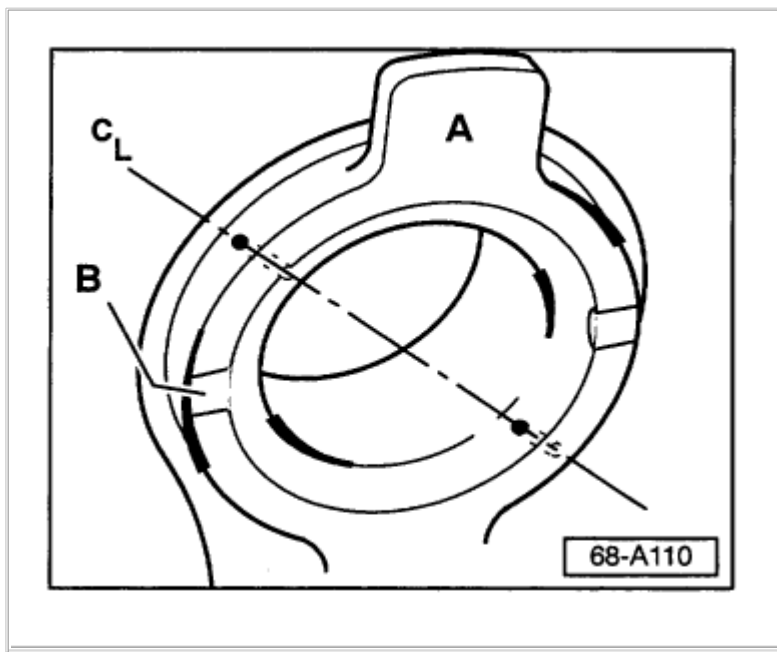


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- Apply light pressure to washer using a bar clamp as shown.
- Note** :Care must be taken when clamping bushings so as not to damage the foam isolating washers during The clamping process.
- Depress armrest release and move armrest up and down while tightening bar clamp (this will allow bushings to slide into foam washers)

With bushing pressed into armrest:



Zoom

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- Using a center punch, mark the lip of mechanism at the center between the tab -A- and the notch -B-, at 4 mm from outboard edge of lip.
- Mark lip at 180° from the first mark (pivot bar clamp as necessary to gain access)

Note Care must be taken when measuring from outboard edge. If dimension is incorrect (too far inboard); the head of screw used in repair may contact the inboard edge of armrest. If this happens you will not be able to tighten and fully seat the screw

- Drill a 3.1 mm hole at these locations
- Insert screws Part No: N 906 012 at these locations

With screws in place:

- Release bar clamp.
- Ensure that bushing is centered in foam isolating washer (foam isolating washer is not visible when bushing is properly installed).
- Place washer on opposite side bushing.
- Repeat clamping procedure.
- Repeat marking and drilling procedure.
- Insert screws Part No: N 906 012 at these locations
- Reinstall armrest (fastener torque = 18 Nm)
- Reinstall trim covers.

| | |
|-------------------------|----------------------|
| Part Identifier: | 7220 |
| Labor Operation: | 72205501 60TU |

Zoom

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When procedure applies to vehicles within the New Vehicle Limited Warranty, use the table.

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