



# Service Circular

## Warranty

**Subject: 1996-2000 TDI (Turbo Diesel) Volkswagen Vehicles**  
**Use of Synthetic Oil**  
***Supersedes Service Circular V 99-05, dated 1/26/99***

**Number: V 99-13**  
**Date: 7/23/1999**

Effectively immediately, please use 5W40 synthetic oil when performing warranty repairs or Free Maintenance on 1996-2000 model year TDI (diesel) vehicles. Following is the Volkswagen part number, quantity and costs that must be used while the vehicle is within warranty. Until further notice, the drop ship program is no longer available.

### In the United States:

Part Number	Quantity	Type of Shipment	Dealer Cost
ZVW 352 540S	1 quart	Depot	\$5.24 USD

### In Canada:

Part Number	Quantity	Type of Shipment	Dealer Cost
ZVW 352 540S	1 quart	Depot	\$8.37 CDN

### Items to remember:

- Synthetic oil usage will only be reimbursed under Warranty or Free Maintenance for 1996-2000 TDI models.
- Advise customers of the change from mineral based oil to synthetic oil.
- Be certain to utilize and claim the correct quantity of synthetic oil depending on the vehicle/engine class.